



# Schools Open, Visits Down: A Look at Increasing Visits Post COVID-19

Karen Espinoza and Bryan Rodriguez



About Us !

An innovative health care system that is a model for success in the nation.

## OUR VALUES

### Excellence

We are better every day.

### Compassion

We care for everyone.

### Relentlessness

We fight for everyone.

### Stewardship

We use resources responsibly.

### Learning

We educate the next generation.



#### ERNEST E. MOORE SHOCK TRAUMA CENTER

Region's top Level I Trauma Center for adults and Level II Center for children with a **98% survival rate**.



#### FAMILY HEALTH CENTERS

Offering total care in **9 neighborhood centers** where communities need it the most - **580,000+** patient visits completed annually



#### DENVER PUBLIC HEALTH

Keeping the public safe through prevention and community outreach - working toward decreasing smoking and teen pregnancy rates



#### DENVER HEALTH MEDICAL CENTER

One of Colorado's busiest hospitals with **24,000+** inpatient admissions annually, ranked in the top 5% for inpatient survival



#### SCHOOL-BASED HEALTH CENTERS

Keeping kids healthy in school by providing health care to **DPS students** through **18 in-school clinics**, free of charge



#### ROCKY MOUNTAIN CENTER FOR MEDICAL RESPONSE TO TERRORISM

Working every day to plan for the "what if" for **5 states**



#### ACUTE CENTER FOR EATING DISORDERS

Proving medical stabilization for patients with life-threatening eating disorders - credited with saving more than **1,000 lives**



#### ROCKY MOUNTAIN POISON AND DRUG SAFETY

Trusted experts for multiple states and **over 100** national and international brands



#### DENVER HEALTH MEDICAL PLAN, INC.

Keeping our community healthy by providing health care insurance to **90,000+**



#### DENVER HEALTH FOUNDATION

Accelerating Denver Health's mission by providing resources for important projects and programs



#### EMERGENCY RESPONSE

Operating Denver's emergency medical response system, the busiest in the state - handling **110,000+** emergency calls and logging 1 million miles on our emergency vehicles each year



#### NURSELINE

Registered nurses field **180,000+** calls per year - advising on medical information, home treatment, and when to seek additional care - giving patients peace of mind 24/7



#### DENVER CARES

Providing a **safe haven** and detox for the public.



#### CORRECTIONAL CARE

Providing medical care to prisoners in Denver's jails and via telemedicine



DENVER HEALTH

est. 1860

FOR LIFE'S JOURNEY



Denver Health

## SCHOOL-BASED HEALTH CENTERS

---

- 19 brick-and-mortar SBHCs within Denver Public Schools.
- Started in 1987: provide primary care, behavioral health, reproductive health education, dental care, STEP therapy & insurance enrollment.
- 12,000 students use an SBHC annually; a team of more than 90 staff.
- We serve students from Early Headstart thru High School.

SBHC Telehealth:

- Telephone and tele video options.
- Medical, Mental Health & Psychiatry
- \*New\* Tele dental services.

DPS Telehealth:

- Additional 30 schools, without SBHC.

# Learning Objectives

- By the end of this workshop participants will be able to:

1

Describe 1-3 actions to increase users and visits within their own SBHC.

2

Describe 2-3 innovative ideas to increase access and patient reach

3

Identify barriers that impact productivity and tools to address productivity concerns

# A Look at Increasing Visits Post COVID-19



Students missing valuable class time!

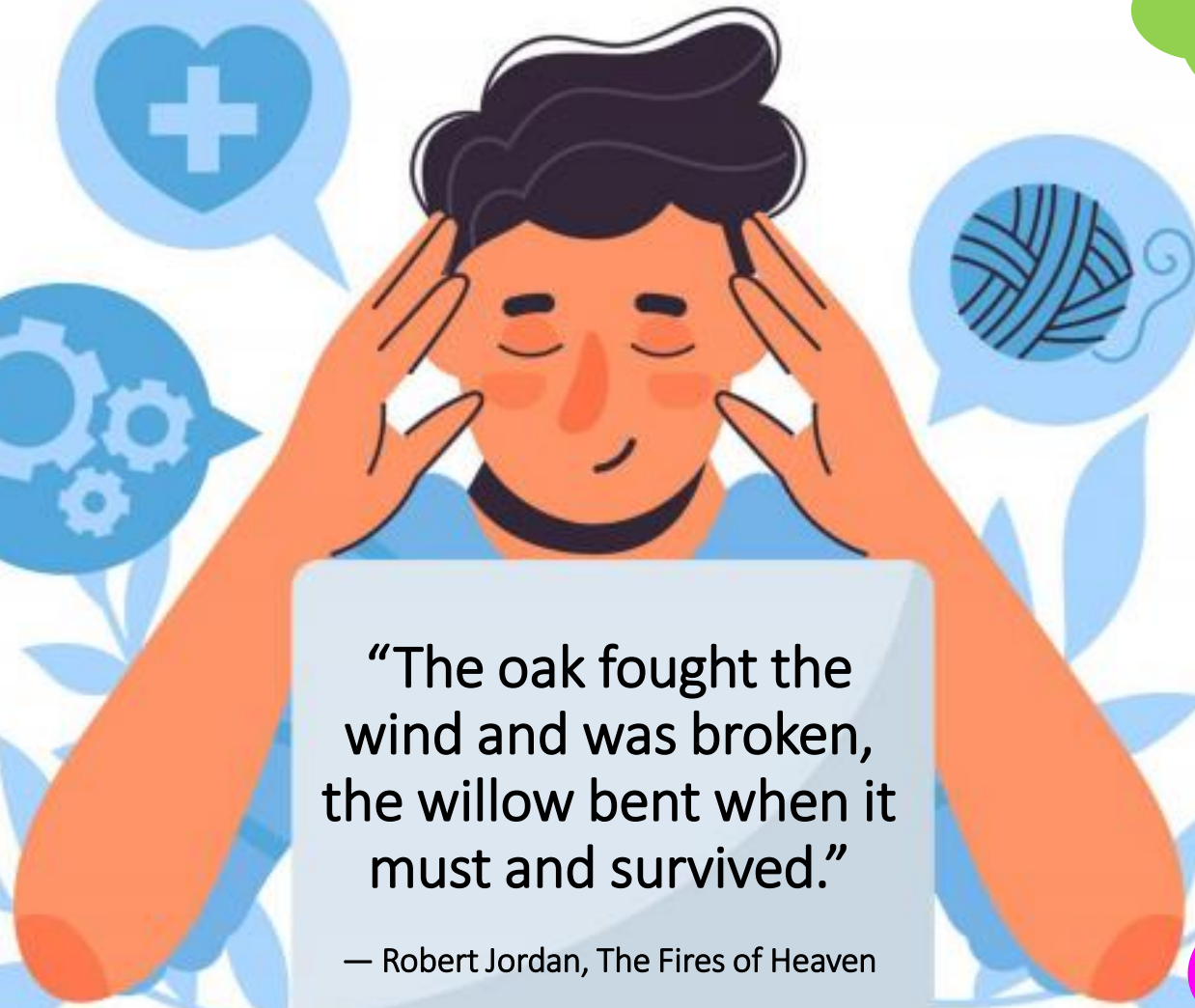


Mistrust in the Health Care community!



Meeting community needs

Electronic School Registration



“The oak fought the wind and was broken, the willow bent when it must and survived.”  
— Robert Jordan, The Fires of Heaven

Moving past the fear and tapping into our why

## Electronic School Registrations

# Navigating the Challenge of Electronic School Registrations

Due to the pandemic, Denver Public Schools changed their in-person registration events to an electronic registration format which created a unique obstacle for our SBHC department in collecting consents.



Electronic Consents 



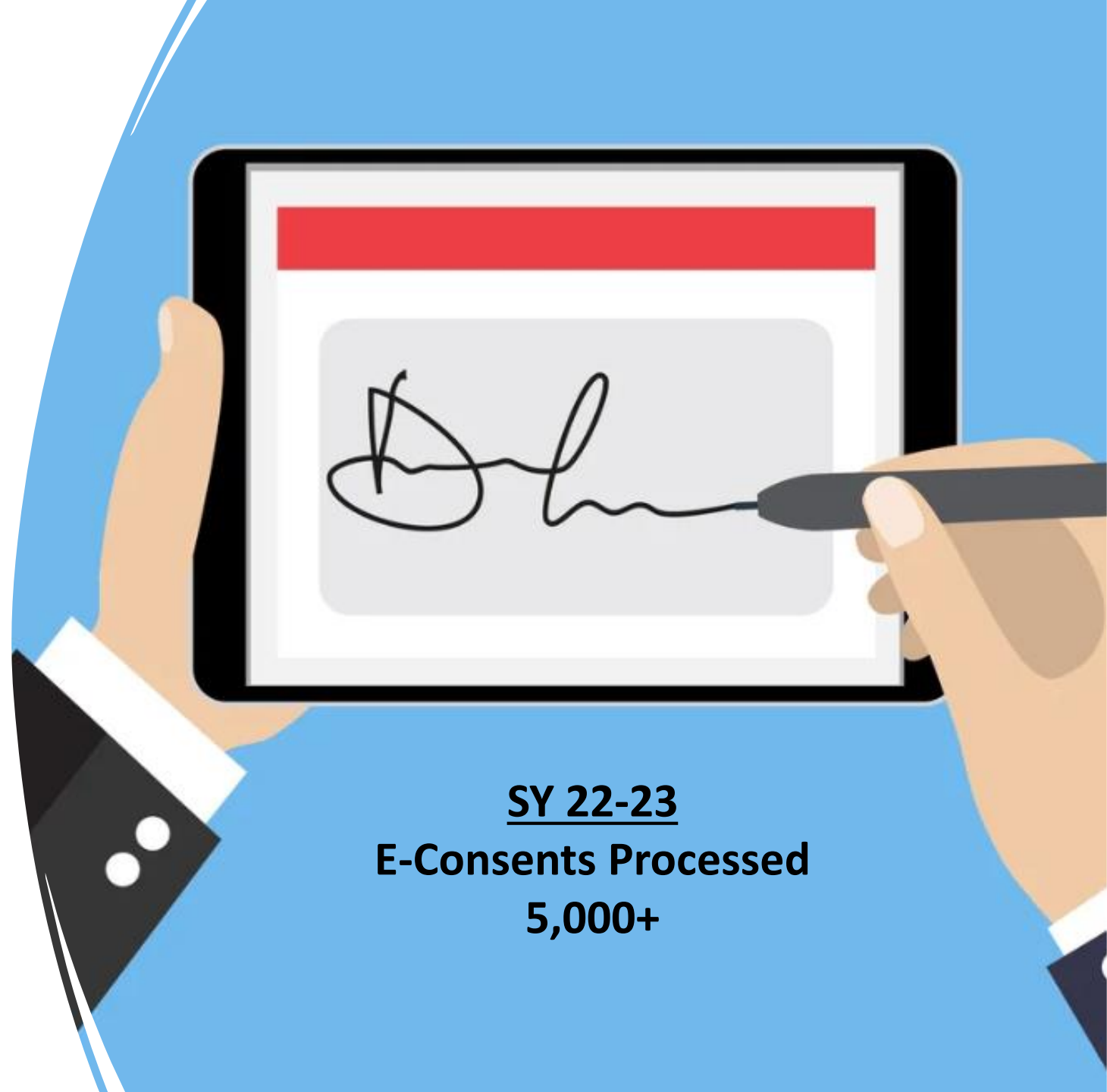
Verbal Consents 



# DOCUSIGN

---

- **DOCUSIGN** is the software our department has utilized to collect electronic consents over the past three years.
- The E-Consent has been included at most school online registrations.
- For SY 22-23, 41% of consents collected were E-Consents.



**SY 22-23**  
**E-Consents Processed**  
**5,000+**

# Denver Health and Hospitals Authority Inc - SBHC's environmental savings

2021 2022 2023

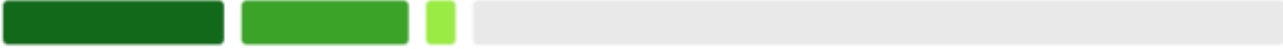
65,072 lb of carbon emissions reduced



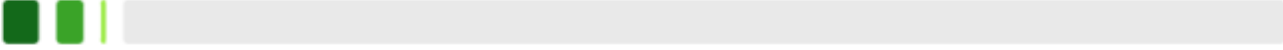
81,628 gal of water conserved







27,723 lb of wood saved



4,504 lb of waste eliminated



## This compares to:

-  Removing **5 cars** from the road
-  Skipping **58 loads** of laundry
-  Conserving **83 trees**
-  Saving **356,831 pages** of paper

# Verbal Consents

---

**Verbal consent** is offered in instances where the parent does not have any other option to complete the consent form.

Our staff help the parent by completing the e-consent over the phone and have the patient provide verbal consent.



Students missing valuable class time!

# Implementation of Virtual Care

- Telemedicine options for faster visits.
- School Nurse initiated visits for our non brick and mortar sites.

Student visits School RN. RN thinks that student will benefit from a virtual care visit.

RN checks to see if student has consent on file.

If desired, a parent or guardian can be included in the virtual visit.

RN makes appointment via EPIC care link for on-demand appointment.

Student is diagnosed by Provider. If needed, Provider writes order for over-the-counter medication.

RN administers ordered medications.

Student is connected to a future follow-up appointment with their medical home to ensure any additional health needs are met.



**Frequent complaints include headache, menstrual cramps, conjunctivitis, allergies, etc.**

# Denver Health Virtual Care Program

**Aims to ameliorate inequity in accessing healthcare and improve access to education.**

- New service allows DPS **nurses** to virtually connect to SBHC services, right from their school.
- Expanded care to an additional 8,000 DPS students.
- Provide peripherals, medications & trainings.
- Minimizes out of class time for students.
- Currently have 32 virtual sites and will be adding 10 more this coming school year.



Medical: <https://drive.google.com/file/d/11nls6Zh03187Pj6-5XTF802WTus8p1/view?ts=6299126a>



Dental: <https://clipchamp.com/watch/sn7nl2pwbRz>

# Virtual Care for All Services!



**Medical** virtual care beyond our brick-and-mortar sites



**Mental Health** In-person and virtual visits.



**Psychiatry** In-person and virtual visits as well as Integrated psychiatry for medical provider consults.



**Dental** In-person visits with a dental Hygienists and virtual exams (synchronous and asynchronous) with a Dentist.



**Enrollment** applications are processed virtually and quick response turnaround.



**Health Education** will be joining the virtual party soon..... 🧠



# Re-establishing trust!

Mistrust in the Health Care community!

**DENVER HEALTH PEDIATRICS AT DENVER PUBLIC SCHOOLS SCHOOL-BASED HEALTH**

## CATCHING COVID MISINFORMATION

**What is Misinformation?**  
Information that is false, inaccurate, or misleading according to the best available evidence at the time

- 1 Did you check with the CDC or local public health department to see whether there is any information about the claim being made?
- 2 Did you ask a credible health professional such as your doctor or nurse if they have any additional information?
- 3 Did you type the claim into a search engine to see if it has been verified by a credible source?
- 4 Did you look at the "About Us" page on the website to see if you can trust the source?

**Remember...**  
If you're not sure don't share!

Created in collaboration with Denver area youth, designed by Isha Thakkar



**WANT TO LEARN MORE ABOUT YOUR BODY AND HEALTH?**

**Schedule online here!**

I feel better when I go to the SBHC

**DENVER HEALTH PEDIATRICS AT DENVER PUBLIC SCHOOLS SCHOOL-BASED HEALTH**



**TIRED OF WAITING TO MAKE APPOINTMENTS?**

Text the word "Clinic" to 51731

**DENVER HEALTH PEDIATRICS AT DENVER PUBLIC SCHOOLS SCHOOL-BASED HEALTH**

**DENVER HEALTH PEDIATRICS AT DENVER PUBLIC SCHOOLS SCHOOL-BASED HEALTH**

## HOW TO TALK TO OTHERS ABOUT HEALTH MISINFORMATION

**What is Health Misinformation?**  
It is information that is false, inaccurate, or misleading, according to the best available evidence at the time.

What are some tips for talking with your family, friends, and community about misinformation?

- listen
- empathize
- point to credible sources
- don't publicly shame
- use inclusive language

**Remember...**  
If you're not sure, don't share!

Created in collaboration with Denver area youth, designed by Isha Thakkar



# DENVER HEALTH PEDIATRICS AT DENVER PUBLIC SCHOOLS SCHOOL-BASED HEALTH

Para ver en español

## EVEN WHEN SCHOOL IS OUT, WE'RE OPEN!

Summertime is a great time for parents to get their children in for medical care and beat the rush for important back-to-school physicals. We are open on a reduced schedule throughout the summer at the following locations:



**MEDICAL LOCATIONS:**  
George Washington High School  
655 S Monaco Pkwy. Denver, CO 80224  
Monday-Friday

Abraham Lincoln High School  
2285 S Federal Blvd. Denver, CO 80219  
Tuesday-Thursday

**DENTAL LOCATIONS:**  
George Washington High School  
655 S Monaco Pkwy. Denver, CO 80224  
Mon-Fri 7-5:30

Abraham Lincoln High School  
2285 S Federal Blvd. Denver, CO 80219  
Tues-Thursday 8-3:30

Evie Dennis Campus  
4800 Telluride St, Denver, CO 80249  
Mon-Fri 7-5:30

\*Remember, dental services are **FREE** to any DPS student!  
Call 303-602-8964 to schedule a dental appointment

Click here to schedule a medical appointment\*  
[denverhealth.org](https://www.denverhealth.org)

- Click MyChart - Schedule an Appointment ([denverhealth.org](https://www.denverhealth.org))
- Visit Denver Health **SBHC** Webpage and choose "Schedule Online"
- Call us at 303-602-8958

## Family Resources

2023 Free Days!  
Organizations from across the metro area provide hundreds of free days and free programs each year made possible, in part, by funding from SCFD.  
Click [here](#) to see SCFD website for details and calendar.



## Reminders

Don't forget to check us out on our social media platforms!



Make an appointment

## SBHC Services

### Mental Health Corner

Mental health is extremely important, especially during childhood. The good news is there are resources for your student if you feel they need extra support. Click the link below to find a resource near you - and don't forget the SBHCs offer mental health counseling.

MH Resources

### Sports Physicals

Season here and winter around the corner, your student scheduled for their physical, your SBHC can help.



# Newsletters for parents and TikTok for the kids !

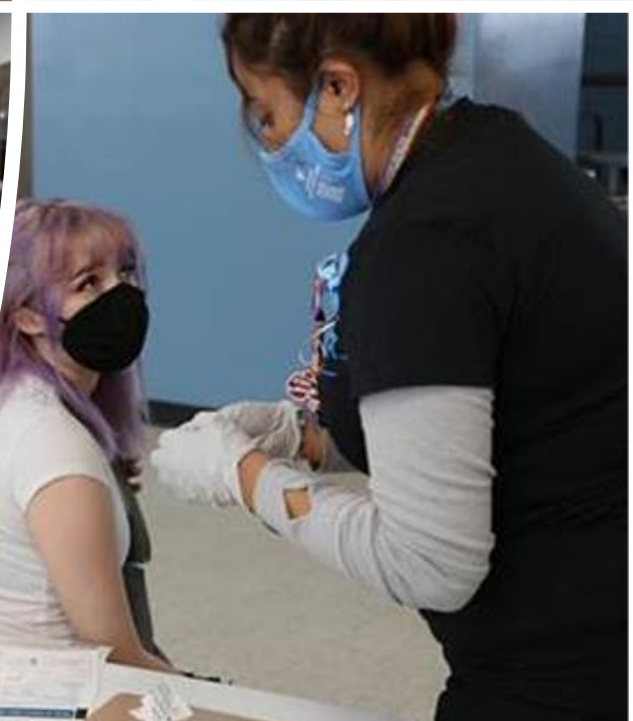
<https://www.tiktok.com/t/ZT8Jqd8dx/>

<https://www.tiktok.com/t/ZT8Jqes5F/>

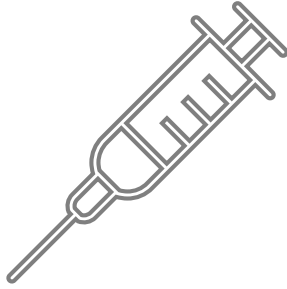


# Meeting community needs!

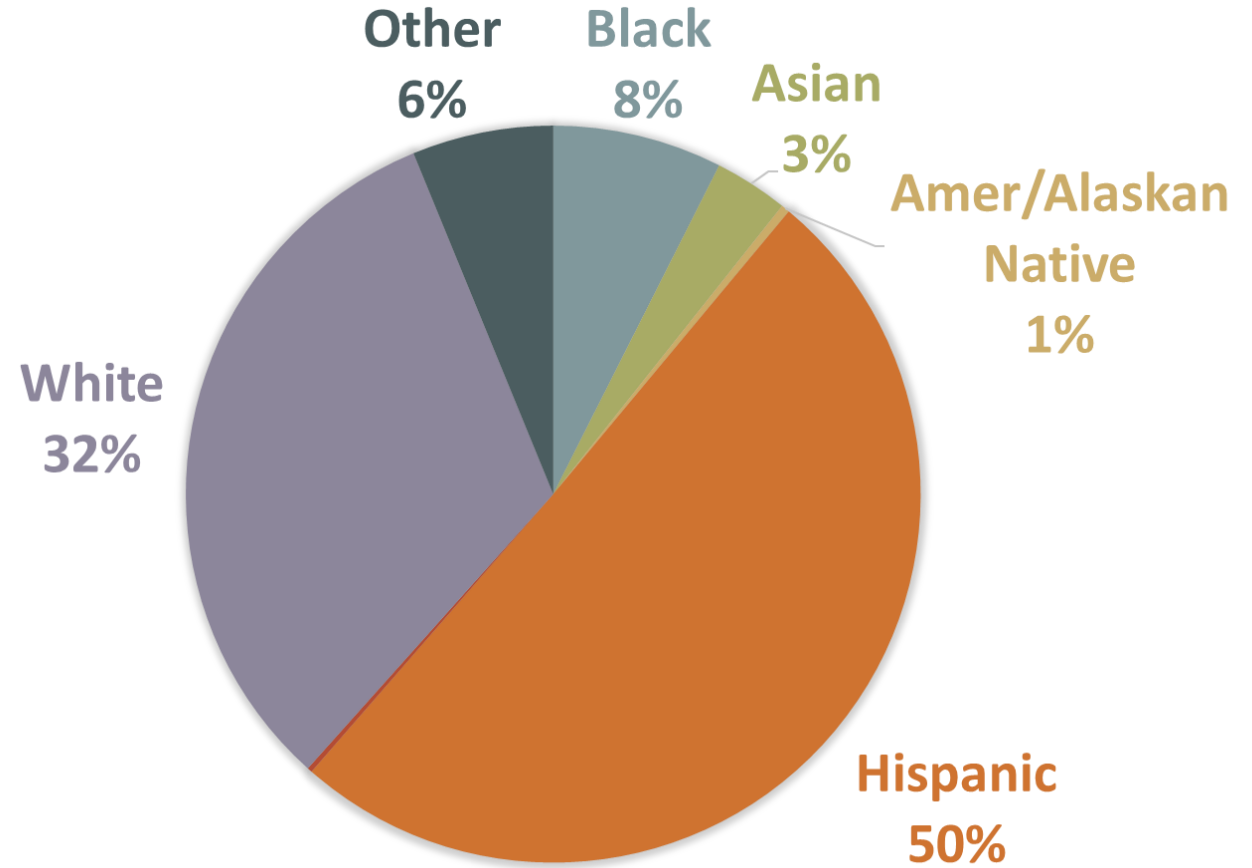
- Mass Vaccine Clinics
- Outreach Events
- Insurance Enrollment to SBHC  
Families and community
- Helping Families as a Whole



# COVID-19 Vaccine Clinics



Administered **15,418** vaccines to **8,874** individuals



# MOU UPDATES

---

Denver Health School Based admin team updated the **Memorandum of Understanding** (MOU) to expand services to see any sibling of a DPS student regardless if they are not enrolled into Denver Public Schools. This expansion has increased volume throughout our 19 clinics.

## **REQUIREMENTS:**

- Have a sibling enrolled in Denver Public Schools
- Be between ages 3-21

## **SPECIAL CASES:**

- Siblings between 0-2 must be seen at specific SBHC sites
- Siblings ages 21-25 must have prior approval from APP Managers



# OUTREACH STRATEGIES

SCHOOL &  
COMMUNITY  
EVENTS

SCHOOL  
ATTENDANCE  
LINE

SOCIAL MEDIA

COMMUNITY  
ENROLLMENT  
OUTREACH

CLASSROOM  
PRESENTATIONS

MEDIA  
INTERVIEWS





# SCHOOL & COMMUNITY EVENTS

**School Events** - Back To School Night, Parent-Teacher Conferences, Resource Fairs, Career Day, Family Night, Fall Festival, Winter Festival, Etc

**Community Events** - N.A.C.E. (Native American Culture & Education) Events, Health Workshops, Comprehensive Human Sexuality Education Workshop, Community Market, Community Celebration & Resource Fair, Community Hubs, Etc.



+



# SOCIAL MEDIA

**Facebook**  
**Tik-Tok**  
**Instagram**

---

Post 1-3 times a week

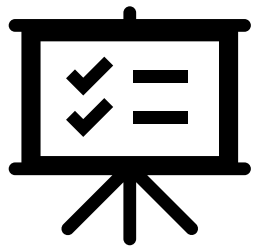
Tik-Tok views range between  
300-2000 views on each video

[What is a Denver Health School-based  
Health Center? - YouTube](#)

# CLASSROOM PRESENTATIONS

---

- General Health Topics
- Sexual Health Topics
- Career Day



# SCHOOL ATTENDANCE LINE

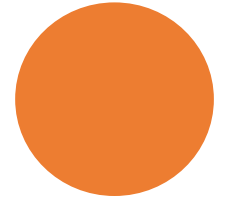
Several schools have included a pre-recorded message on their attendance line that provides parents with the information of their School Based Clinic.

- This strategy has helped increase volume at the schools that have implemented this.





# COMMUNITY ENROLLMENT OUTREACH



Our SBHC Enrollment Team assists both uninsured SBHC patients and community clients with applying for Medicaid, CHIP, and/or Discount Programs.

- Our community clients normally have children enrolled in our district but are unaware of our SBHC services.
- When their application is processed, we provide them with information of our School Based Clinics. (Consents, Flyers, etc.) We processed a total of **1,581 DPS students** (non-SBHC users) and provided their parents with information about our clinics. This has led to an increase in our volumes.





# MEDIA

Participating in media interviews are an important strategy to get known in the community.

- Radio Shows
- Podcasts
- News





**Moving past the fear  
and tapping into our  
why!!!!**

Moving past  
the fear and  
tapping into  
our why

# Accountability

## ADMIN

- \*Weekly review of all teams with all managers.
- \*Monthly Site Visits or 1:1 rounding with staff

## CLINIC

- \*Monthly involvement surveys
- \*Weekly huddles with clinic teams

## PROVIDER/SUPPORT

- \*Daily huddles to discuss patient care or clinic flow.

# ADMIN

AUGUST 2022						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

SEPTEMBER 2022						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

OCTOBER 2022						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

August		MED	MH	Dental	September		MED	MH	Dental	October		MED	MH	Dental
22	1	10	5	8	1	9	90	45	72	3	29	290	145	232
23	2	20	10	16	2	10	100	50	80	4	30	300	150	240
24	3	30	15	24	6	11	110	55	88	5	31	310	155	248
25	4	40	20	32	7	12	120	60	96	6	32	320	160	256
26	5	50	25	40	8	13	130	65	104	7	33	330	165	264
29	6	60	30	48	9	14	140	70	112	10	34	340	170	272
30	7	70	35	56	12	15	150	75	120	11	35	350	175	280
31	8	80	40	64	13	16	160	80	128	12	36	360	180	288
					14	17	170	85	136	13	37	370	185	296
					15	18	180	90	144	18	38	380	190	304
					16	19	190	95	152	19	39	390	195	312
					19	20	200	100	160	20	40	400	200	320
					20	21	210	105	168	21	41	410	205	328
					21	22	220	110	176	24	42	420	210	336
					22	23	230	115	184	25	43	430	215	344
					23	24	240	120	192	26	44	440	220	352
					26	25	250	125	200	27	45	450	225	360
					27	26	260	130	208	28	46	460	230	368
					28	27	270	135	216	31	47	470	235	376
					29	28	280	140	224					

Providers		2/12-2/18	2/19-2/25	2/26-3/4	3/5-3/11	3/12-3/18	3/19-3/25	4/2-4/8	4/9-4/15	4/16-4/22	4/23-4/29	4/30-5/6	5/7-5/13	5/14-5/20	5/21-5/27	Adjusted #
# of Days		31	34	39	44	49	53	57	62	67	72	77	82	87	92	
Pt Goal	1.0	248	272	312	352	392	424	456	496	536	576	616	656	696	736	
HIX, LAURA A		285	323	372	439	488	529	565	619	667	710	754	792	832	857	0
KOBAK, SHARON Y	0.8	208	230	262	304	326	344	358	374	398	433	475	507	546	575	48
KRALEWSKI, JUDITH A		296	325	375	384	433	469	509	548	595	629	670	733	757	757	0
MADRID, ELIZABETH A		192	209	247	286	317	353	385	417	456	480	522	559	592	606	4
MCCOTTER, HEIDI M	0.2	64	64	91	102	118	118	138	140	155	155	162	162	167	167	0

## Patient Care Team Meetings

Department Standard Work

### PURPOSE

To establish a standard communication process for clinic care teams to engage in pre-visit planning for activities that ensure optimal patient care.

### SCOPE

- A. Medical Assistants
- B. Providers

### DEFINITIONS

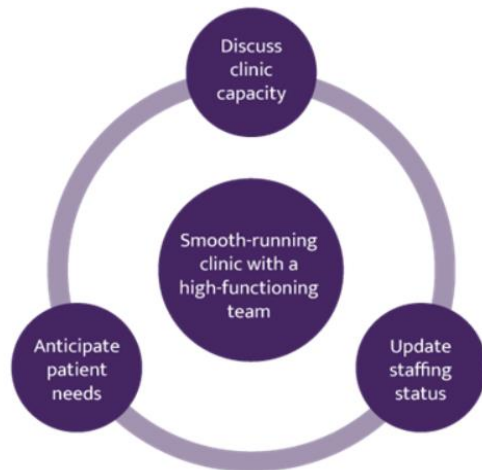
None

### PROCESS

Medical Assistants and Providers will utilize Epic tools (e.g. best practice advisories, care gaps / health maintenance, incomplete orders) to identify patient care gaps (e.g. screenings due, immunizations due). Epic has been configured to ensure that patient care gaps are visible and actionable by Medical Assistants and Providers.

Medical Assistants and Providers are responsible for establishing processes to ensure that patient care gaps are addressed. Medical Assistants and Providers are expected to maximize use of Epic's integrated communication tools such as secure chat, schedule notes, and other forms of structured communication. Medical Assistants and Providers may prefer to huddle face-to-face prior to the clinic session to review patient care gaps and create a plan for addressing those care gaps during the visit. Medical Assistants and Providers who regularly work together and have established routine processes to address patient care gaps might only need to engage in structured communication or huddles when established routine processes are not possible. Medical Assistants and Providers who do not regularly work together (e.g. float MAs, temporary assignments) are encouraged to use Attachment A as a guideline for huddling.

### Huddles Are a Tool to Improve Practice Function and Boost Teamwork



### Attachment A from Patient Care Team Meetings

#### Suggested Guideline for Huddle Discussions

The purpose of the huddle is to create a plan for the day to increase efficiency in workflows while providing comprehensive, patient-centered care.

#### BEFORE MINI-HUDDLE

<b>Medical Assistants</b>	<ul style="list-style-type: none"> <li>• Review and/or print your provider's schedule for the day.</li> <li>• Review the following gaps of care for each patient scheduled:             <ul style="list-style-type: none"> <li>○ Not completed and future labs</li> <li>○ Not completed and future Diagnostic Imaging orders</li> <li>○ Not completed referrals</li> <li>○ BPAs/Care Gap Score/Health Maintenance Screenings                 <ul style="list-style-type: none"> <li>▪ Opportunistic exams (e.g. PAPs, FOBT)</li> <li>▪ Needed immunizations</li> <li>▪ Screenings due (e.g. PHQ-4)</li> </ul> </li> <li>○ Anticipated supplies and consents for visit (e.g. procedures)</li> <li>○ Anticipated resources (e.g. Interpretation, BH, Patient Navigator)</li> </ul> </li> <li>• Document findings in printed schedule</li> </ul>
---------------------------	---

#### DURING MINI-HUDDLE

<b>Medical Assistants</b>	<ul style="list-style-type: none"> <li>• Share printed schedule and/or review Epic schedule with provider.</li> <li>• Work together to create a plan for the day.</li> <li>• Keep in mind the following issues to discuss:             <ul style="list-style-type: none"> <li>○ Specific flags for patients as needed.</li> <li>○ Highlight complex patients and discuss if provider wants to be interrupted when their next patient is ready.</li> </ul> </li> <li>• Document decisions in Epic and/or printed schedule</li> </ul>
<b>Provider</b>	<ul style="list-style-type: none"> <li>• Review Epic and/or printed schedule with MA notes.</li> <li>• Decide which care items need to be completed today, and which ones might need to be rescheduled or taken care in a future time.</li> <li>• Decide if there might be visits that need to be rescheduled (e.g. orders not completed for a full assessment today)</li> <li>• Look for opportunities for double booking walk-in patients.</li> </ul>

#### AFTER MINI-HUDDLE

<b>Medical Assistants</b>	<ul style="list-style-type: none"> <li>• Follow up with Front Office for double booking information and hand any forms that they can hand to patient at check in.</li> <li>• Follow up with resources (e.g. Interpreter, BH Provider, Patient Navigator, etc.) to alert them that they might be called for a visit.</li> </ul>
---------------------------	--

# CLINIC

## SBHC Communication and Request Form

Not shared

\* Indicates required question

### Type of Communication or Request

Click the option that aligns with your request: \*

Involvement  
Survey

Involvement Survey

Equipment  
Request

Request for new/replacement  
equipment  
Request for loaner equipment

Equipment Request

Since the beginning of the month, in what ways has your team connected with the school/community? (Introductions required minimum one time each semester or any time there are staffing changes in the clinic.)

	Spoke with	Introduced clinic staff/self	Presented in a meeting or classroom	N/A	Other
--	------------	------------------------------	-------------------------------------	-----	-------

Principal/Assistant  
Principal

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------	--------------------------	--------------------------	--------------------------

School  
administration/Front  
Office Staff

For the question above, what topics were discussed between SBHC staff and school/community partners including any specific challenges and/or successes? \*

Your answer

Teachers

School  
Nurse/Psych/Social  
Worker

Does your team have any asks or requests of Admin this month? If so, please list below:

Your answer

Athletic  
Director/Coaches

Facilities  
Manager/Crew

Parent Community

Please share a success story from your clinic: \*

Your answer

Students in a  
classroom

Please list dates and titles of any trainings/webinars/conferences or any professional development opportunities that you or other members of your team have participated in to ensure continued learning and growth in relevant topics related to SBHC:

Your answer



# CLINIC

Next Huddle: \_\_\_\_\_  
Time: \_\_\_\_\_

SBHC Strategic Focus: Grow

New Users/

School Enrolled

Clinic Enrolled:

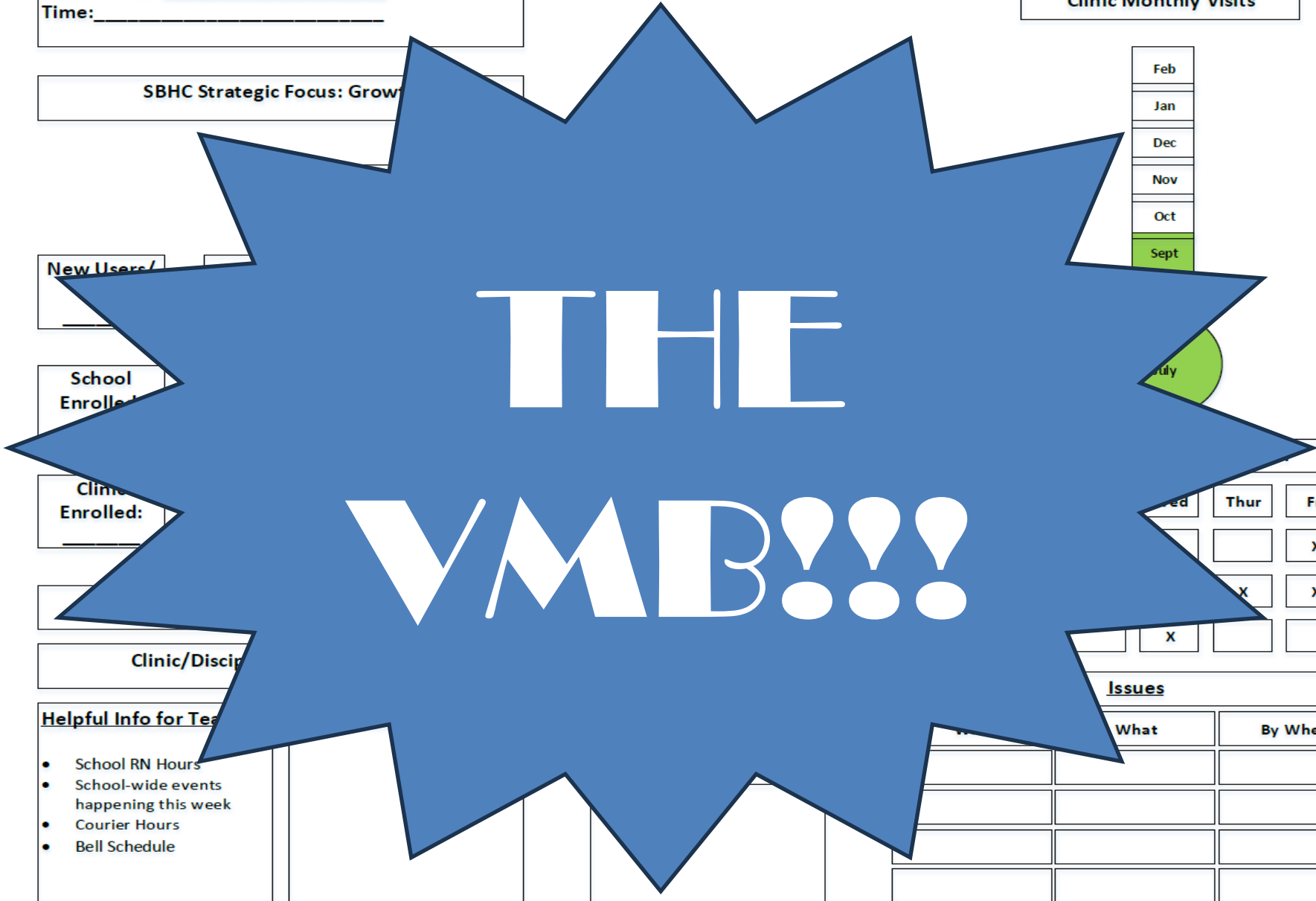
Clinic/Discip

### Helpful Info for Teachers

- School RN Hours
- School-wide events happening this week
- Courier Hours
- Bell Schedule

### Clinic Monthly Visits

Feb
Jan
Dec
Nov
Oct
Sept



July			
Wed	Thur	Fri	
		X	
	X	X	
X			

### Issues

What	By When?



# Montbello

**ISSUES:**  
 Fix Esther ? TBD

**Next Step:**  
 - Huddle Leader - Estrella  
 - Discuss Clinic/educational aspects  
 - Share to update Dr. Board  
 - Huddle ~ 3x and note  
 - Successes/Challenges  
 - Follow-up in ~ 30 min with  
 - Lisha and Lina

**Next Huddle:** Monday at 3:15 pm

- Lisha out Tuesdays  
 - Candace Wed @ Dham  
 - Esther  
 - Stephanie

**REMINDEES:**  
 Goal for PS:  
 SR - 1  
 LA - 2  
 ED - 5  
 CD - 5  
 Take sure to take LUNCH BREAK  
 Way to go SR

**Strategic Focus:**  
 MyChart  
 Confidential #s  
 Patient Survey !!  
 Way to go Lisha

Positives / Success Busy !!  
 Star Diffuser H2O

**ALL CLINIC VISITS**

Week of:	Mon	Tues	Wed	Thur	Fri	Total
Medical	/11	/11	/11	/11	/11	/55
Mental Health	/5	/5	/5	/5	/5	/25
Health Education	/5	/5	/5	/5	/5	/25
Event Events						

**VISITS**  
 Week of: 10/12 - 10/18/19

Week of:	Mon	Tues	Wed	Thur	Fri	Total
Medical	7	9	5	3	10	44
Mental Health	7	7	5	2	4	25
Health Education	5	5	5	5	5	25
Event Events						

The North SBHC's

# North

**Next Huddle:** Thursday 7:40

**REMINDEES:**  
 ¿tienes una cita?  
 un pase?  
 ¿Do you have an appt?  
 a pass?

**Who's in Clinic This Week?**

	Mon	Tue	Wed	Thu	Fri
Kathy					
Leslie					
Isabel					
Priscilla					
Stephanie					
Vanessa					
Danielle					
Alonso					X

**Consents:**  
 573  
 \*Wants Sports teams to be sports consented for sports

¿Necesita un interprete?

# North

# Noel

**SCHOOL ENROLLED:**  
 400? 200?

**CLINIC ENROLLED:**  
 ~200

**Next Huddle:** 10/24/19

**REMINDEES:**  
 4-5-19 Successful Open House 12 Foster Colleagues attended  
 \*CAPRE SUNDAYS 11/21/19 Gloria HAPPY HOUR  
 PSYCH MEAS. RELIEF BY DR. JACQUES BIZIAZ ARRIVES MON. EDUC. LISHA next Tuesday NEW SCHOOL HAS 7-2

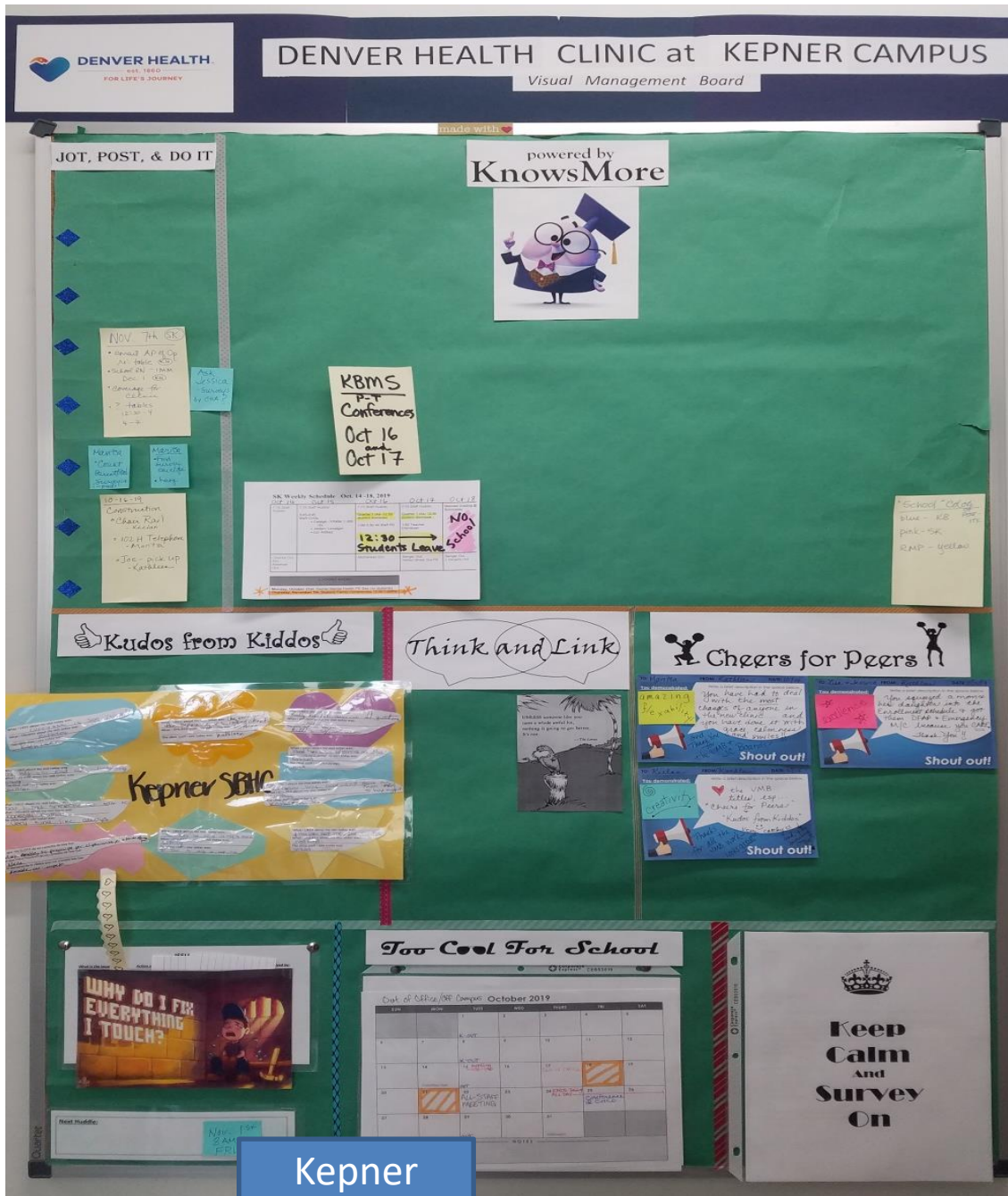
**ISSUES:**  
 Lab fridge check Barbara-gina

**SCHOOL BASED HEALTH CLINIC ROR SUCCESS RATE DATA August 2019**

SBHC	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Total
Montbello	1	1	1	1	1	1	1	7
North	1	1	1	1	1	1	1	7
Noel	1	1	1	1	1	1	1	7

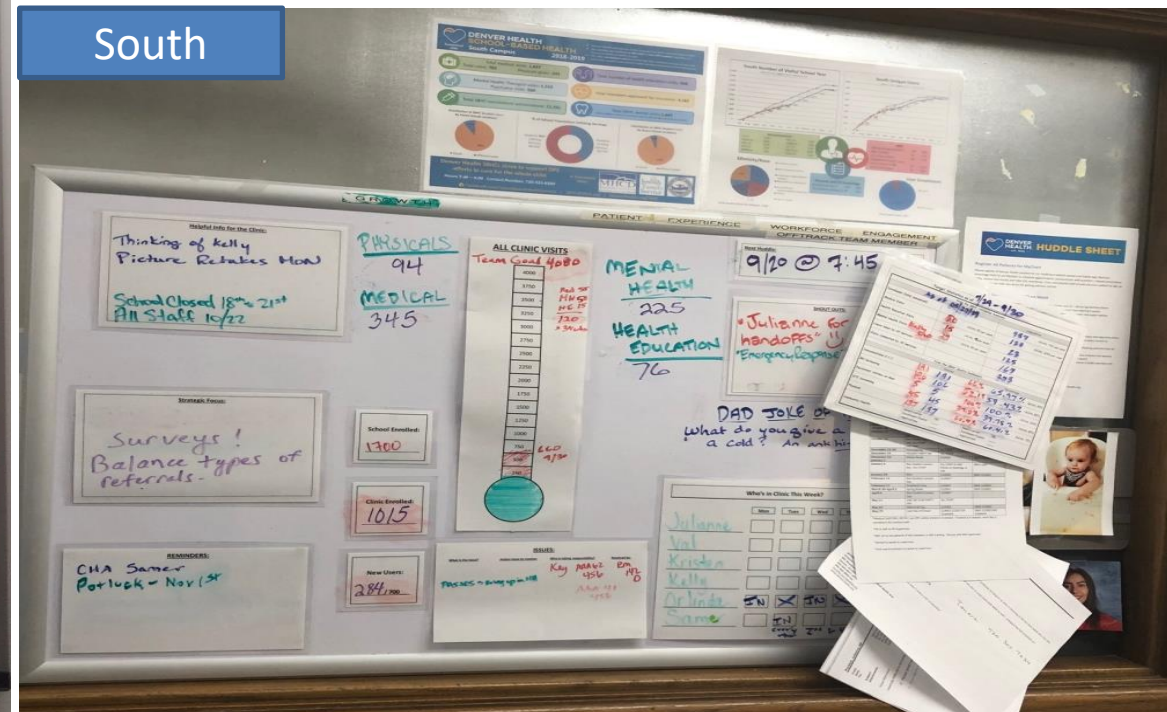
**Health Goals Check-in:**

# Noel



Kepner

# The South SBHC's



South

## What's Next?



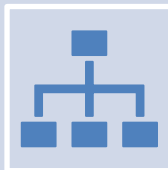
Break out into groups with people from different organizations.



Pick 4 core components that your admin team would like you to track.



Pick 2 elective components that your clinic team would like to keep track of.



Share your Visual Management Board (VMB).

# SCHOOL - BASED HEALTH VMB

BUSY BUSY BEES  
Metrics - Goals - Progress

Buzzworthy Work  
in SBHC

You're  
the  
BEE'S KNEES!

It's not always  
what is checked  
up to see.  
But our year is  
unforgettable!

Ready to  
take the bar?

MEET OUR  
BEE HIVE!

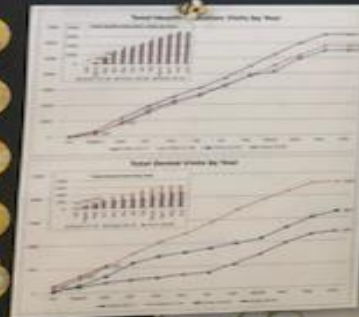


A data table with approximately 10 columns and 20 rows. The columns are labeled with various categories, and the rows contain numerical data points.

A table with a grid of colored cells in red, yellow, and green, representing different data points or categories. It has about 10 columns and 10 rows.

A table with a grid of colored cells in red, yellow, and green, similar to the previous table, representing data points.

A table with a grid of blue cells, representing data points or categories.



FLU VACCINE Huddle Sheet

FLU VACCINE Huddle Sheet

What's Due this Month?



# FOLLOW US!



**Thank you !!!**